

ACS Managed Mobility Services

A growing number of employees work remotely – either while traveling or telecommuting. While this flexibility improves your organization’s agility and market advantage, the liability associated with mobile technology can be substantial. Efficiency gains that you achieve through employee mobility must be balanced with advanced security measures.



Our Managed Mobility

Our Managed Mobility Services is an end-to-end managed mobility solution. It gives remote users seamless access to corporate systems and applications through one multifunctional device.

By integrating with your existing technology, this solution consolidates multiple devices – laptop, cell phone, desktop – to a single mobile device. That enhances productivity and cost efficiency. The solution spans the entire life cycle of mobile technology – from procurement through device recycle, including:

- Security oversight
- Customer care
- Technical help desk
- Device repair.

ACS Managed Mobility Services

Life Cycle Current and Future Revenue Streams

We customize each solution to your specifications, based on a comprehensive spectrum of services:

Plan	Deploy	Fix	Control
<ul style="list-style-type: none">• Corporate Strategy• Free ROI Assessment• Conversion from Individual Liable to Corporate Liable• Contract Audit and Renegotiation• Product Trial• Expert Services• Application Development	<ul style="list-style-type: none">• Online Assisted Procurement• Device• Device Rental• Service Credit• Service Plan Management• Device Configuration• Kitting• Buyback/Upgrade• Training for IT Professionals• Training for End Users	<ul style="list-style-type: none">• Device Replacement• Device Repair• Device Protection• Device Insurance	<ul style="list-style-type: none">• Activity Reporting• Mobile Device Management• Telecom Expense Management (TEM)• Billing Management• Data Security• Device Recycle• Customer Care

Our Credentials

We have broad and deep experience and capabilities in ITO and BPO service offerings, in addition to our renowned differentiators:

- A Xerox Company
- Global footprint
- Full-spectrum service components
- Size and scalability
- Strong financial resources
- Proven capabilities track record

Our Managed Mobility Services

Features

- Consultative expertise in mobile solution definition
- One stop for all purchase and service needs
- Discounts: Package, Volume and Service
- Deployment
- Mobility management
- Data flow management
- Conversion from Individual to Corporate Liability
- Infrastructure, process and expense management
- Off-the-shelf (e.g., Microsoft Mobility) and customized applications

Benefits

- Customized solution for increased productivity
- Ease of implementation and oversight reduction
- Cost savings, increased value, quicker ROI
- Organized deployment, standardized application loading, corporate information control, inventory, data security, reduced IT management
- Multifunctional corporate-branded help desk, TEM, upgrade, break/fix/warranty
- Dashboards, instant awareness, collaboration
- Security, inventory management, cost and liability avoidance, standardization, IT resource reduction
- Reduced the load on IT management, ease of implementation, complete coverage (e-mail servers, related hardware), cost reduction, inventory tracking, security
- Increased mobility, collaboration and productivity

The Value We Deliver

Our Managed Mobility Services is a complete solution that offers measurable benefits:

- **Lower cost** – Combining multiple devices into one mobile device reduces technology expenditures and allows maximum fiscal control.
- **Increased productivity** – Customized applications provide mobile users with secure, immediate access to corporate systems, increasing productivity up to 25 percent.
- **Expanded knowledge** – A Windows interface gives mobile users access to the same applications and information they would have on site, including dashboards, reports and presentations.
- **Seamless collaboration** – Mobile users can receive and view any application just as they would in the office, allowing for uncompromised contribution levels.
- **Reduced IT workload and resources** – Corporate IT headcount increases with each device and process that is managed. Our mobility solution reduces internal resources (and management of those resources) through the use of portals and consolidated service functions.
- **Security** – Our solution includes encryption and advanced data security measures that protect sensitive data against corrupt activity.

Contact Us

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About ACS

ACS is part of Xerox's \$22 billion global enterprise with 140,000 employees serving our clients in 160 countries.

You can learn more about us at www.acs-inc.com.



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