

WIC EBT

An Online, Real-Time EPPIC Solution



Need a more responsive, integrated solution for WIC? A national leader in electronic payment services, we offer the WIC EBT solution.

Proven in numerous states for the delivery of food stamp and cash benefits, WIC can be implemented as an independent solution. Or, you can integrate it with Food Stamps EBT – as is the case in Michigan, the first statewide online WIC system in the country.

WIC EBT resides on the same platform as our Electronic Payment Processing and Information Control (EPPIC) system. EPPIC delivers online, real-time transaction processing with easy Web access. Secure, scalable and reliable, it offers a generous assortment of reporting features for states and vendors.

WIC EBT

How WIC EBT Is Unique

We understand there are data and program elements unique to your WIC program. So we've developed an online EBT system that addresses those needs, including:

- Food prescription readily available for each participant
- UPC/price look-ups, including adds, edits and deletions to UPC/PLU tables
- Maximum price updates for UPC/PLUs in each vendor peer group
- Expiration date files that track when food package benefits expire
- Transaction ID numbers that identify WIC transactions
- Authorized vendor file including adds, edits and deletes
- Intuitive, easy-to-navigate graphical user interface (GUI), which requires little desktop terminal configuration.

Simple Terminal Application

The WIC EBT solution provides administrators with online, real-time access to program information through an easy-to-use, browser-based terminal application.

With screens that are easy to read and navigate, administrators can handle the following functions and more:

- WIC account maintenance
- Financial accounting
- Reports
- Voucher management
- Administrative Terminal user management
- Retailer management
- Password changes
- Transaction history

To the right is a sample Benefit Balance Detail screen showing the participant's prescription and available items for purchase. The WIC Family Transaction Information screen, also to the right, provides a history of all purchases and benefit loads for the cardholder.

Benefit Balance Detail Screen

Family								
Name	Benefit Nbr	Starting	Benefit Received	Benefit Status	Program Status			
EBT LEE, SARA	W2001000000217	10/01/2006	09/25/2006	ACTIVE	ACTIVE			
Benefit Detail Information								
Cat ▲	Sub	Initial Qty	Rem Bal	Last Qty	Unit	Description	Last Trx Date	
02	000	1.00	1.00	1.00	LB	POUND CHEESE	09/25/2006	ISSUANCE
03	000	2.00	2.00	2.00	DOZ	DOZEN EGGS	09/25/2006	ISSUANCE
04	000	3.00	3.00	3.00	CAN	JUICE: 46 OZ OR 11.5-12 OZ CONC	09/25/2006	ISSUANCE
05	000	36.00	36.00	36.00	OZ	OUNCES CEREAL	09/25/2006	ISSUANCE
06	000	1.00	1.00	1.00	JAR	JAR 18 OZ PEANUT BUTTR OR 1 LB BEAN	09/25/2006	ISSUANCE
11	218	96.00	96.00	96.00	CAN	CAN/BOTTLE 8 FL OZ PEDIASURE	09/25/2006	ISSUANCE
15	001	18.00	18.00	18.00	QT	QUART OR EQUIV LACTOSE REDUCED MILK	09/25/2006	ISSUANCE

WIC Family Transaction Information Screen

Family							
Name	Card Nbr	Card Status	Program Status	WIC Clinic			
EBT TODD, FRAN	5077118000090859	ACTIVE	ACTIVE	2001	DETAILS		
Transaction Inquiry							
Start Date (mm/dd/yyyy)		09 / 20 / 2006	SEARCH				
Transaction Information							
Date	Time	Type	Card #	Transaction Amt	Approved/Swipe	Location	
09/27/2006	10:53	WIC BENEFIT EXPIRE		0.00	Y/S		DETAILS
09/25/2006	14:01	WIC VOUCHER RELEASE	5077118000090859	22.74	N/K	MEIJER #30	DETAILS
09/22/2006	01:36	WIC BENEFIT EXPIRE		0.00	Y/S		DETAILS
09/21/2006	17:32	WIC LOAD MONTHLY AUTHORIZATION		0.00	Y/S		DETAILS
09/21/2006	17:32	WIC LOAD MONTHLY AUTHORIZATION		0.00	Y/S		DETAILS

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Service and Support

We manage and control all aspects of the system, from implementation to maintenance, including:

- **Flexibility to work with various WIC systems** – The solution is compatible with real-time and distributed WIC information systems.
- **Compatibility for vendors** – The solution meets specification standards established by FNS and the WIC X9 committee, and works with vendors who use integrated POS devices or stand-alone configurations.
- **Vendor equipment and training** – We provide on-site equipment installation and training to ensure successful use of state-provided POS terminals. The POS terminal incorporates EBT processing for WIC, food stamps and cash benefits on the same device.
- **Transaction processing authorization services** – Our accurate and secure processing methodology ensures each food item scanned is correctly identified as WIC-eligible, and priced accurately. Once accepted, the scanned item is deducted in real time from the participant’s monthly food prescription total.
- **Daily settlement** – A daily settlement process eliminates in-flight transactions and suspense accounting that complicate settlement and reconciliation. Vendors are reimbursed for WIC purchases each day.
- **Award-winning customer service center** – We provide 24/7 WIC EBT customer service for vendors and participants. Our call center facilities handle other nationwide EBT and electronic payment card program calls.

Benefits of the ACS Online WIC EBT System

Stakeholders	Benefits
WIC Participant	Flexibility – participant can purchase items when needed, in part or in total
	Choice – participants can shop at multiple stores to purchase needed items
	Security – a Personal Identification Number (PIN) helps prevent loss or theft of benefits
	Convenience – WIC folder not necessary for verification at the store
	Self-Esteem – reduces stigma of using paper vouchers
	Time Savings – reduces time in the checkout lane
	Enhanced Nutrition Education – increased efficiency yields more time to provide nutrition education
	Food Prescription Balance – listing of benefits before and after purchase improves planning
Vendor	Fewer Errors – system approval means store clerks no longer have to police purchased items
	Time Savings – PIN-based, so there’s no need to wait for participant signatures
	Cost Savings – vendors no longer need to absorb the cost of selling non-WIC items in error
	Faster Settlement – daily settlement for reconciled WIC purchases with no in-flight transactions
	Less Paperwork – electronic reconciliation and settlement eliminates rejected checks and follow-up
	Efficiency – UPC and price updates can be added electronically in a fast and efficient manner
	Reduced Risk – fraudulent activity by WIC participants and store clerks is dramatically reduced
	Compatibility – interfaces with current commercial retail applications
	Reduced Personnel Training – familiar process of electronic verification and purchase authorizations
State	Less Paperwork – automated reconciliation and settlement
	Increased Accountability – faster, more-accurate participant and vendor activity reports
	Enhanced Planning – more-complete and accurate information on food purchases allows states to plan nutrition education and project food costs with higher redemption rates
	Improved Vendor Monitoring – automated price and participant verification makes it easier to identify vendor fraud
	Flexibility – easily adaptable for any state and to changing federal policies
	No Maintenance – no printer maintenance, MICR toner cost
Local WIC Clinic	Easier Food Prescription Changes – food prescription changes can be made electronically
	Targeted Nutrition Education – education can be based on redemption reports at the family level

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Next Steps

Call us for a demonstration of WIC EBT, or any of our other EPPIC-based benefit and payment programs, including:

- **Electronic Benefit Transfer** – Electronic distribution and redemption of food stamp and cash benefits.
- **Electronic Payment Card (EPC)** – Fast and easy distribution of government payments – including child support, unemployment insurance, payroll and TANF. A nationally branded debit card is available at millions of retail stores and ATMs, eliminating checks and expensive check cashing fees.
- **Child Care Services** – A program that streamlines and expedites child care program administration, reduces fraud and maintains accurate and timely payments to providers.

Contact Us

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