

The ACS Health Enterprise: Shaping the Future of Public Health Programs

The goals of state-funded health programs (such as Medicaid) are to provide quality care to those in need while improving health outcomes of program members, and ensuring effective and economical management of program resources.

We help states transform their programs, so that the right care is delivered to the right people in the right setting – all while reducing administrative burdens and costs.



We're well-known for our transaction systems and capabilities, which deliver top-notch efficiency. What's been missing is a better technology platform on which to manage state-based health program transformation.

CMS has long recognized the need to dramatically reshape the systems that support all government health programs. Its Medicaid Information Technology Architecture (MITA) fosters IT transformation across all government health programs to improve program administration.

In response to evolving market requirements and CMS guidance, we're leading the way with our Health Enterprise solution. This sophisticated, Web-based, MITA-aligned suite includes solutions for administering Medicaid programs and more.

Better program administration and service to providers

At the core of the Health Enterprise solution is a set of applications and data analytics to support Medicaid administration, such as:

- Member and provider management
- Managed care
- Pharmacy programs
- Eligibility
- Waiver
- Disease management
- Claims processing
- Third-party liability.

Our business approach is as flexible as our solutions. States may include or exclude components based on their own program requirements and needs.

Employment Guide – Disabilities

Flexible, modular solutions

Health Enterprise supports a multitude of government health programs, including:

- State-Funded Healthcare Programs:
 - Medicaid
 - CHIP Programs
 - State Employees
 - Bureau of Prisons
- Pharmacy Benefits Management
- Workers' Compensation
- Managed Care
- Primary Care Case Management
- Waivers
- Billing and Clinical Services
- Public Health Initiatives

With the system's inherent flexibility, it's quick and easy to make program and policy changes. You can do this directly through the user interface, without changing the software. And the system is platform-independent, so it can be deployed on a variety of hardware and infrastructure configurations to meet specific needs.

The service-oriented architecture eliminates barriers between different applications and different data types, enabling:

- System-to-system data sharing
- Efficient use of COTS products
- Seamless interoperability throughout a healthcare program.

Our architecture also supports collaboration across disparate healthcare programs and agencies within a state.

About ACS

ACS is part of Xerox's \$22 billion global enterprise with 140,000 employees serving our clients in 160 countries.

You can learn more about us at www.acs-inc.com.

Technological leap forward

Health Enterprise demonstrates our deep commitment to government health program management. Its advanced technology, which aligns with MITA guidelines, includes:

- Advanced service-oriented architecture
- Patient-centered view
- Common standards with Medicare and other government health programs
- Interoperability across programs
- Appropriate use of Commercial Off-the-Shelf (COTS) products.

The solution combines the latest program innovations in commercial and government healthcare, along with our 35+ years of Medicaid industry experience. The result: a technology solution that helps states tackle their toughest business challenges.

Unlike systems that are rigidly coded to past requirements, Health Enterprise technology is tightly aligned with business needs, now and in the future. It's a generational leap forward in technology that:

- Enhances service to recipients and providers
- Improves program administration
- Increases efficiencies of the fiscal agent operation.



100 percent Web-enabled

Health Enterprise provides the following capabilities:

- Single point of entry for citizens, beneficiaries, providers, state administrators and federal users
- Providers submit claim online and instantly know if it's approved for payment
- Providers can perform virtually all Medicaid program transactions through the Web portal, including:
 - Enrolling in the program
 - Verifying patient eligibility
 - Checking status of a claim
 - Generating a referral for a patient.



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